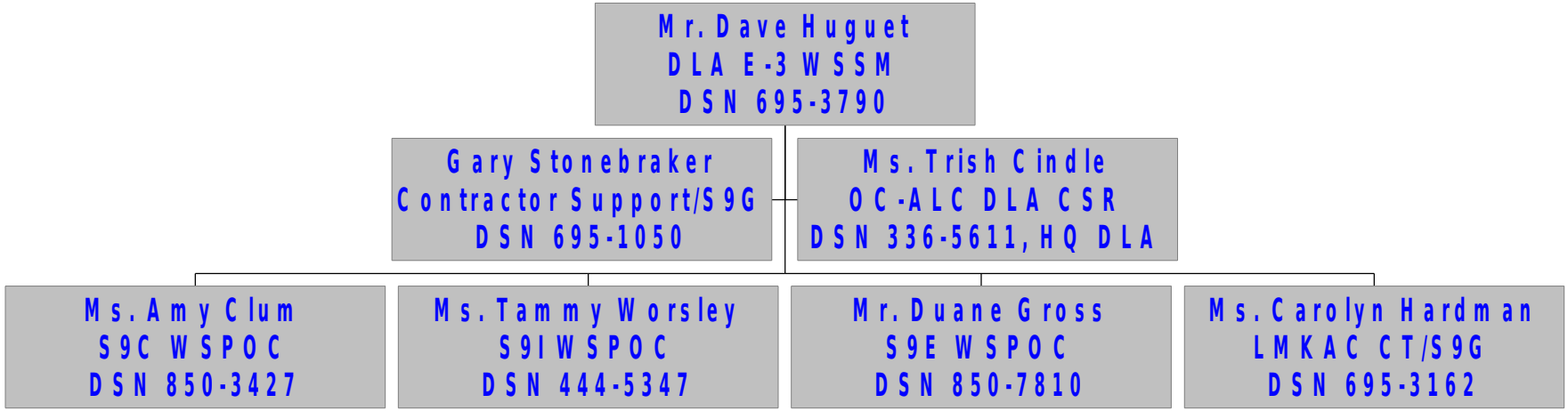
E-3 (WSDC: 25F)
WSSM: Dave Huguet

Aviation Lead Center
Customer & Weapon System Focused Metrics

TABLE OF CONTENTS

- AVIATION LEAD CENTER MANAGEMENT TEAM
- DODAAC TABLE
- NSNs MANAGED
- AVIATION READINESS REVIEW
- SUPPLY AVAILABILITY BY ICP
- SUPPLY AVAILABILITY BY CUSTOMER SEGMENT
- DEMAND PATTERN BY ICP
- DEMAND PATTERN BY CUSTOMER SEGMENT
- BACKORDER REDUCTION GOALS BY ICP
- BACKORDER INDEX
- MICAP INCIDENTS, HOURS, CAUSE CODES, NSNS/BO LINES AND OPEN HOURS
- STOCKED BACKORDERS BY ICP
- STOCKED BACKORDERS BY CUSTOMER SEGMENT
- BACKUP DATA

AVIATION LEAD CENTER

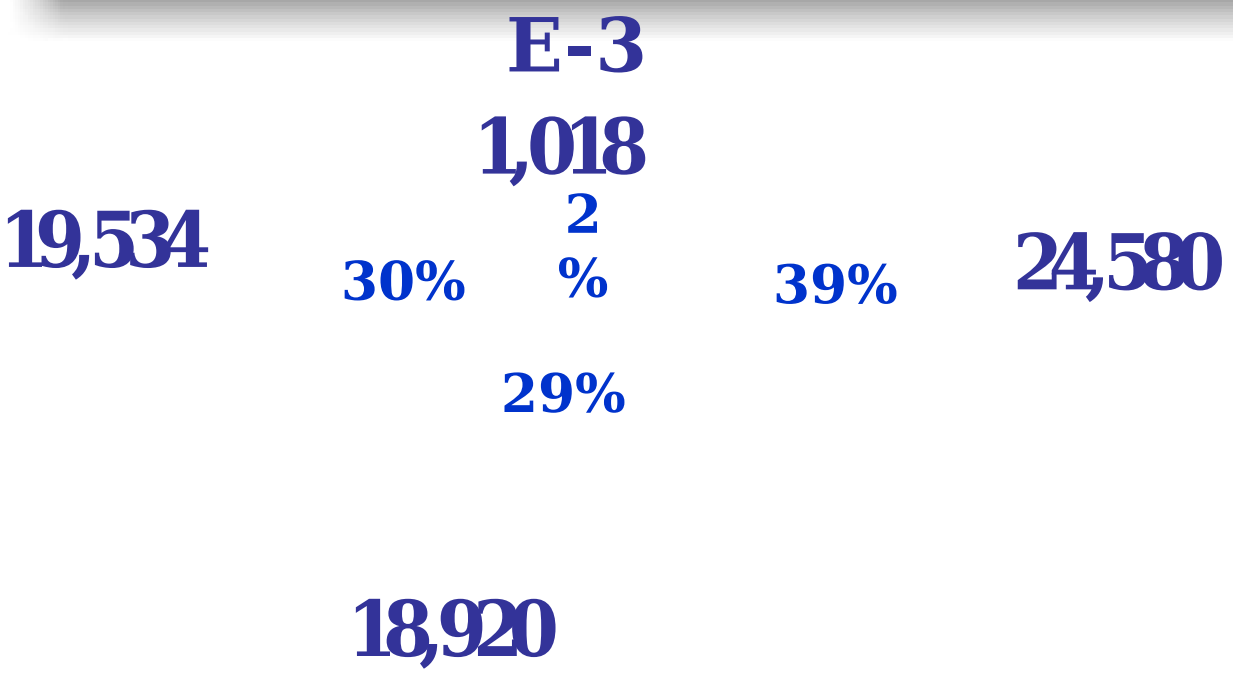


E-3 (WSDC – 25F) DODAAC TABLE

E-3 AWACS - (WSDC - 25F)
SPD: COL Brian Waechter, USAF
SSM: COL Nolan Singer, USAF
WSSM: (E-3): Dave Huguet

OPERATIONAL BASES			ALC AIR-FRAME	
DODAAC	LOCATION		DODAAC	LOCATION
FB2037	Tinker Base		FB2029	Ogden
FB4800	Langley		FB2039	Tinker
FB4852	Nellis		FB2065	Robins
FB5000	Elmendorf			
FB5270	Kadena			

NSNs MANAGED AUG 04
SOURCE: DLA PORTAL



TOTAL NSNs: 64,052
(BSM NSNs Are Excluded From The Following Metrics)

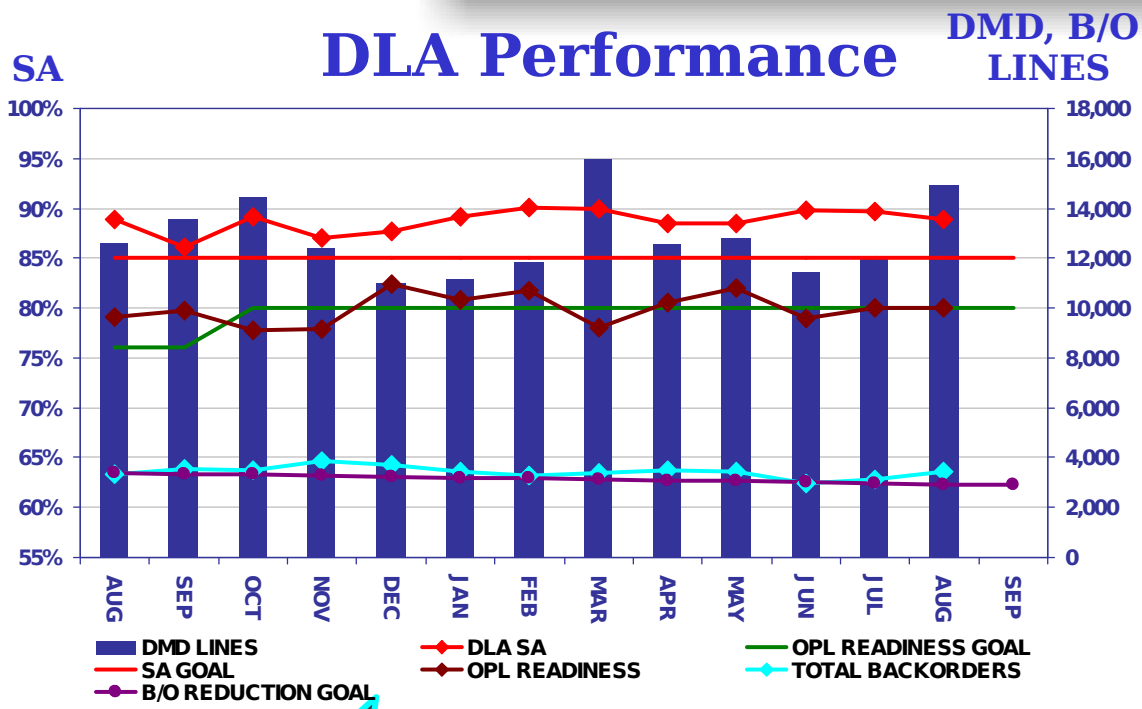
DSCC DSCR DSCP BSM

E-3 (25F)

B/O GOAL IS BASED ON 15% REDUCTION

Dave Huguet

DLA Performance



389 NSO Items Included In DSCR Reinvestment Project

READINESS CRITERIA

	SA	MC
GOAL	85.0%	80.0%
ACTUAL	88.9%	80.7%

ISSUE:

- Failed M/C Rate
- Backorders Back Up Over Goal By 5%

DISCUSSION:

- TNMCS RATE = 1.4%
- TNMCM RATE = 18.4%
- DLA MICAP Incidents = 80
- DLA MICAP Hours = 2,539
- Supply Availability Is At 90.3% For Operational Units

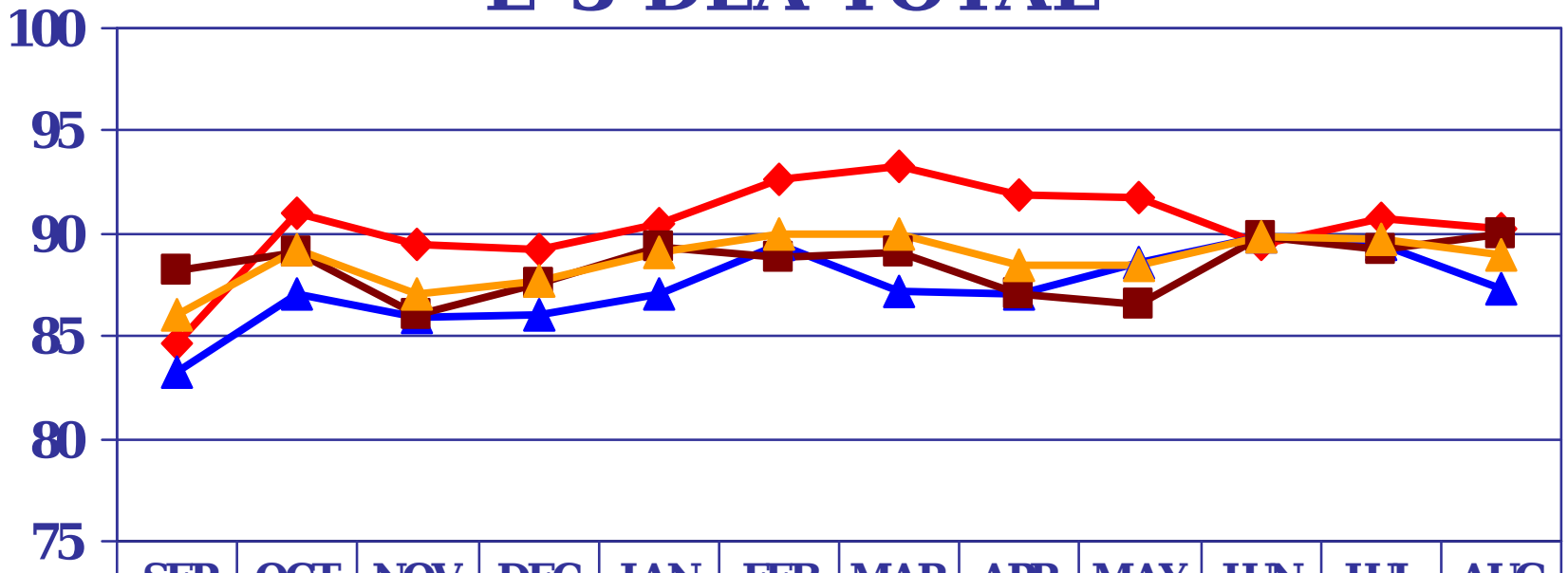
ACTION:

- WSSM Working Individual NSNs

Source: CFM Web Portal

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

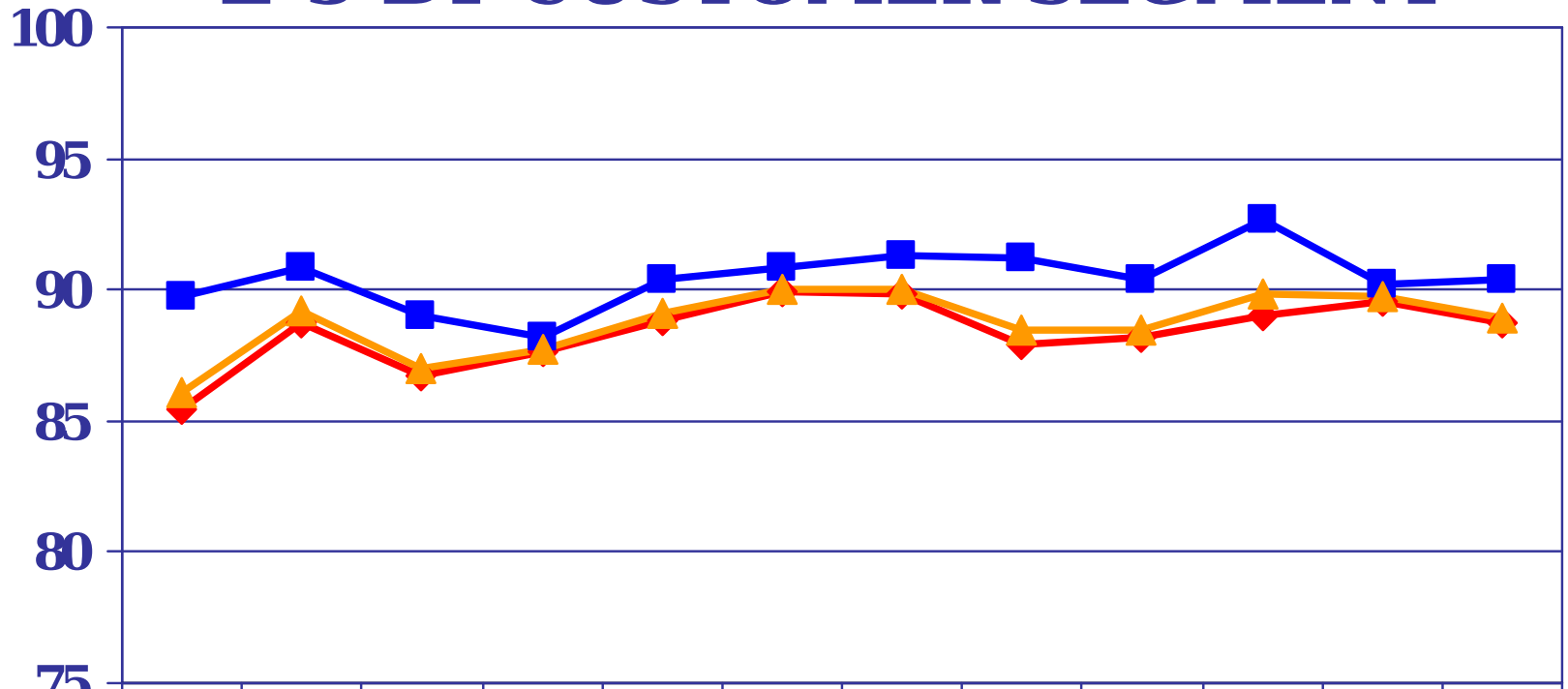
E-3 DLA TOTAL



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DSCC	84.6	91.0	89.5	89.2	90.5	92.6	93.3	91.9	91.7	89.5	90.7	90.2
DSCP	83.2	87.0	85.9	86.1	87.0	89.5	87.2	87.1	88.6	89.9	89.5	87.3
DSCR	88.2	89.1	86.1	87.6	89.3	88.8	89.1	87.1	86.5	89.9	89.2	90.0
DLA	86.1	89.2	87.0	87.7	89.1	90.0	90.0	88.5	88.5	89.8	89.7	88.9

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

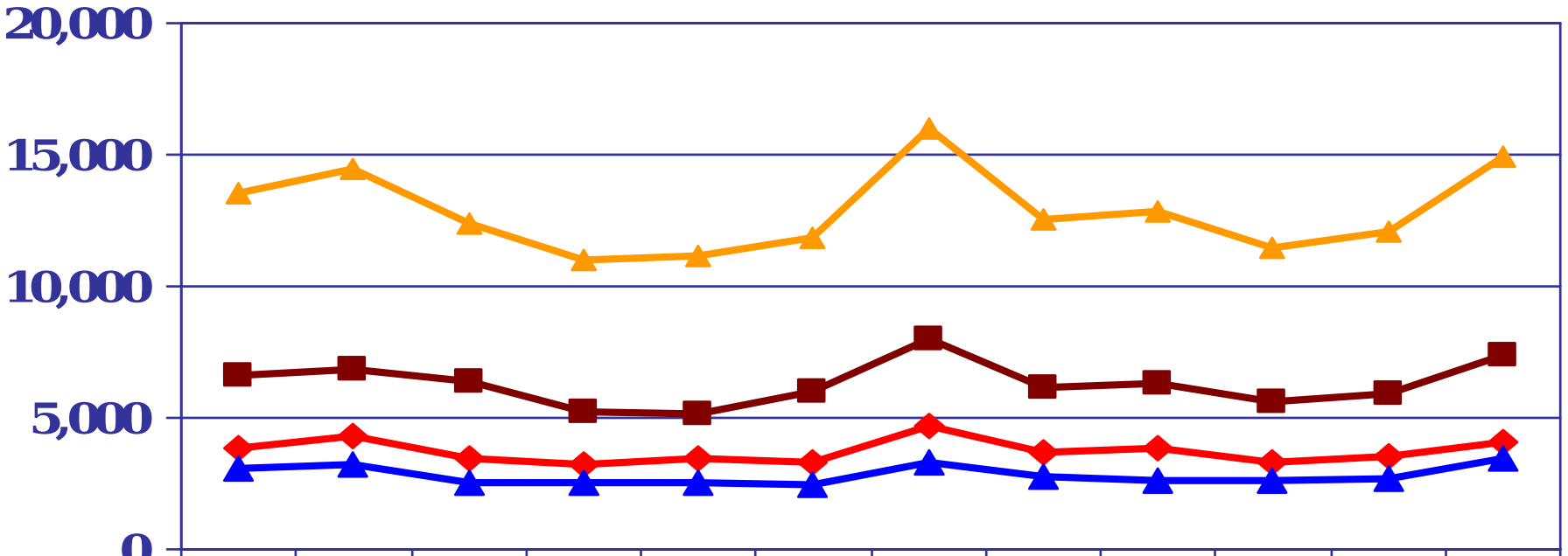
E-3 BY CUSTOMER SEGMENT



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Depot	85.4	88.7	86.7	87.6	88.8	89.9	89.8	87.9	88.2	89.0	89.6	88.7
Operational	89.7	90.8	89.0	88.2	90.4	90.8	91.3	91.2	90.4	92.7	90.2	90.4
DLA	86.1	89.2	87.0	87.7	89.1	90.0	90.0	88.5	88.5	89.8	89.7	88.9

CUSTOMER FOCUSED METRICS DEMANDS BY ICP

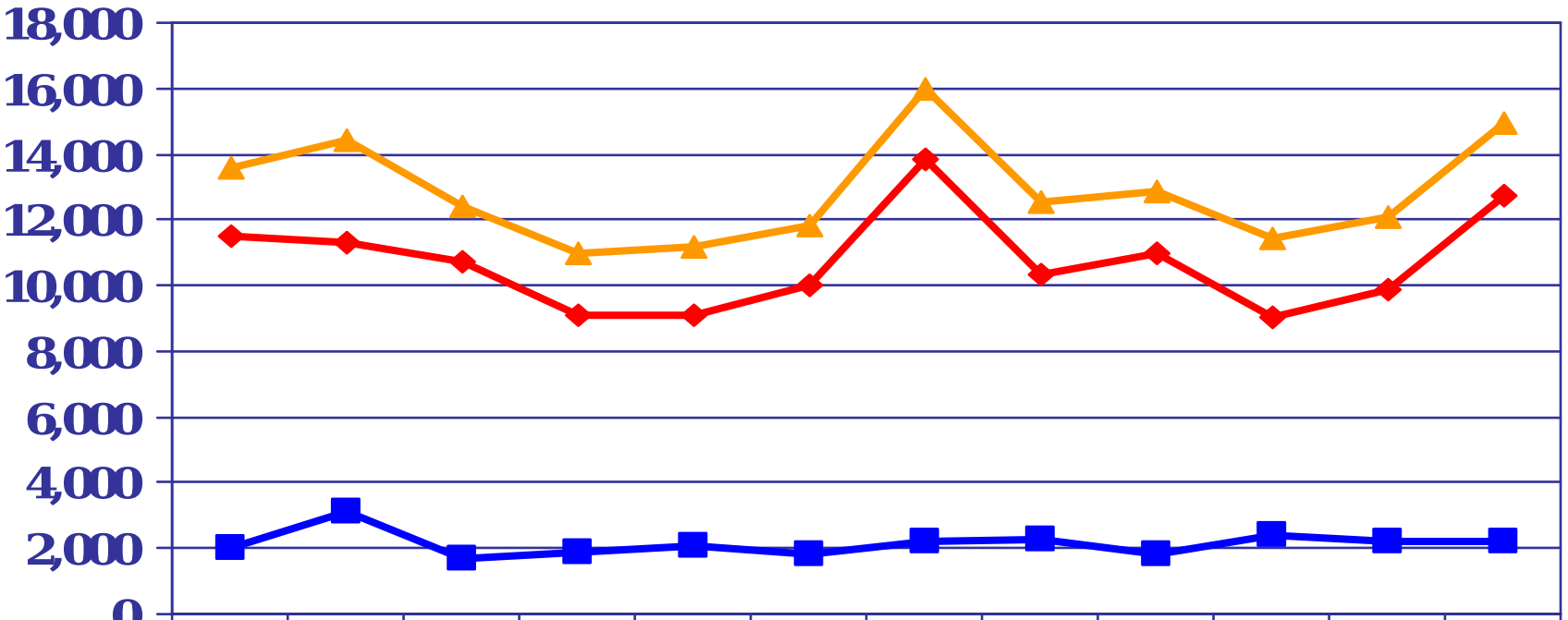
E-3 DLA TOTAL



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DSCC	3,858	4,333	3,488	3,211	3,451	3,343	4,720	3,667	3,854	3,282	3,508	4,109
DSCP	3,049	3,252	2,540	2,524	2,527	2,480	3,278	2,732	2,646	2,583	2,670	3,424
DSCR	6,648	6,853	6,384	5,261	5,190	6,027	8,010	6,166	6,334	5,581	5,915	7,421
DLA	13,555	14,438	12,412	10,996	11,168	11,850	16,008	12,565	12,834	11,446	12,093	14,954

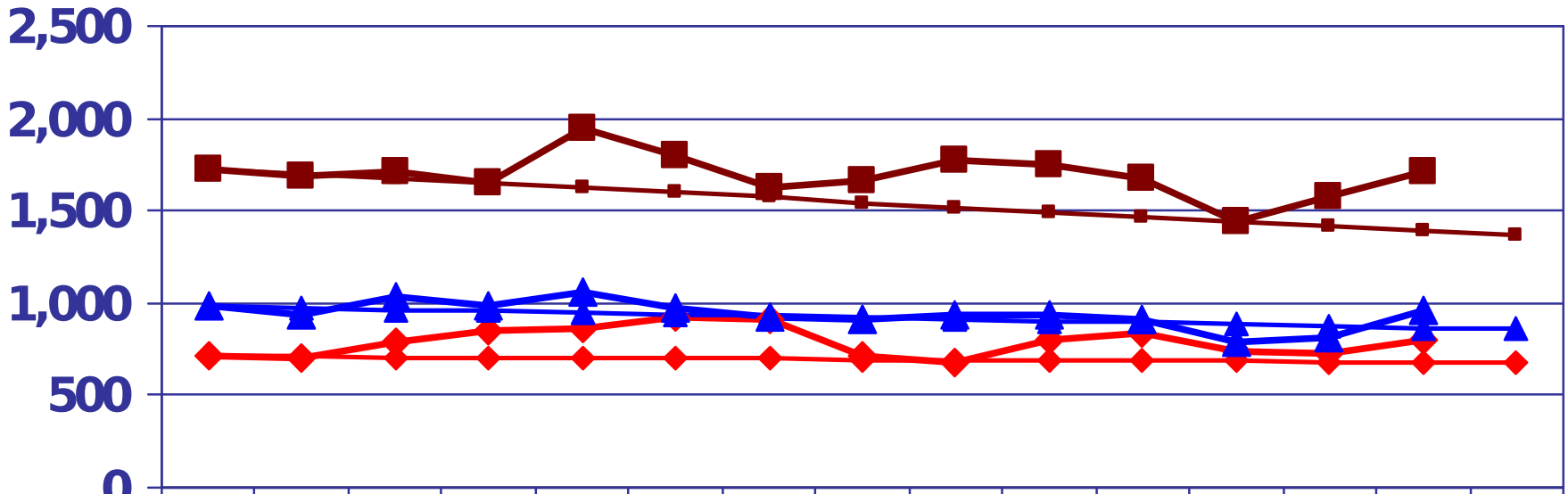
CUSTOMER FOCUSED METRICS DEMAND PATTERN

E-3 BY CUSTOMER SEGMENT



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Depot	11,534	11,306	10,742	9,128	9,112	10,007	13,811	10,323	10,997	9,035	9,905	12,726
Operational	2,021	3,132	1,670	1,868	2,056	1,843	2,197	2,242	1,837	2,411	2,188	2,228
DLA	13,555	14,438	12,412	10,996	11,168	11,850	16,008	12,565	12,834	11,446	12,093	14,954

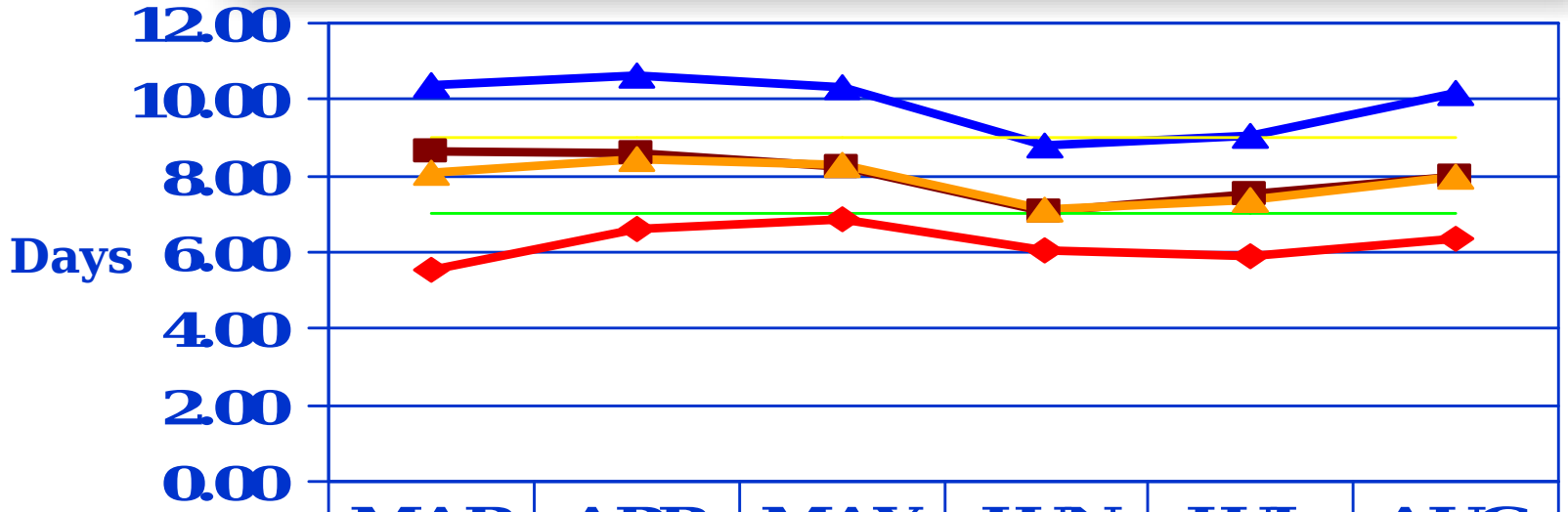
E-3 BACKORDER REDUCTION GOALS BY ICP



	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
DSCC	712	703	789	850	866	918	917	715	682	795	836	739	727	800	
DSCC GOAL	712	709	707	704	702	699	697	694	692	689	687	684	681	679	676
DSCP	983	935	1036	988	1064	971	922	912	939	939	911	786	817	957	
DSCP GOAL	983	974	965	956	947	939	930	921	912	903	894	885	876	868	859
DSCR	1,726	1,683	1,716	1,656	1,948	1,792	1,623	1,659	1,777	1,752	1,670	1,447	1576	1706	
DSCR GOAL	1,726	1,700	1,674	1,648	1,623	1,597	1,571	1,545	1,519	1,493	1,468	1,442	1,416	1,390	1,364

Source: CFM Web Portal

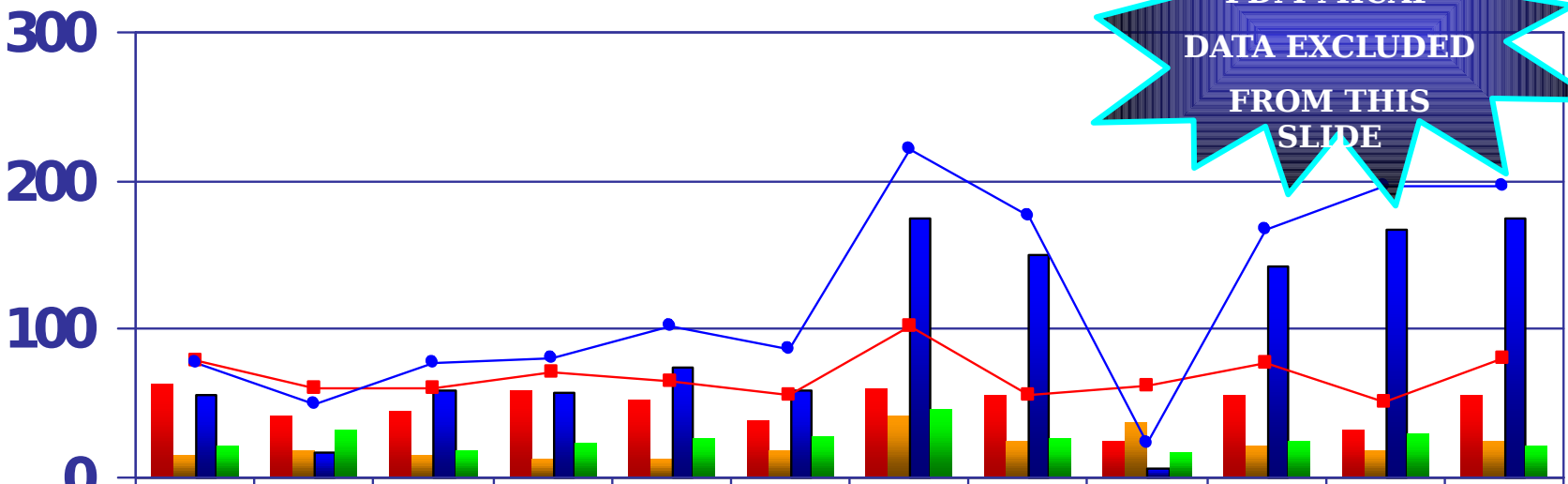
E-3 (25F) BACKORDER INDEX



	MAR	APR	MAY	JUN	JUL	AUG
DSCC	5.54	6.61	6.88	6.03	5.91	6.36
DSCP	10.35	10.63	10.30	8.81	9.07	10.16
DSCR	8.62	8.61	8.26	7.06	7.54	7.96
DLA	8.09	8.46	8.29	7.13	7.39	7.97
UCL Yellow	9	9	9	9	9	9
Goal Green	7	7	7	7	7	7

E-3 MICAP PERIOD INCIDENTS

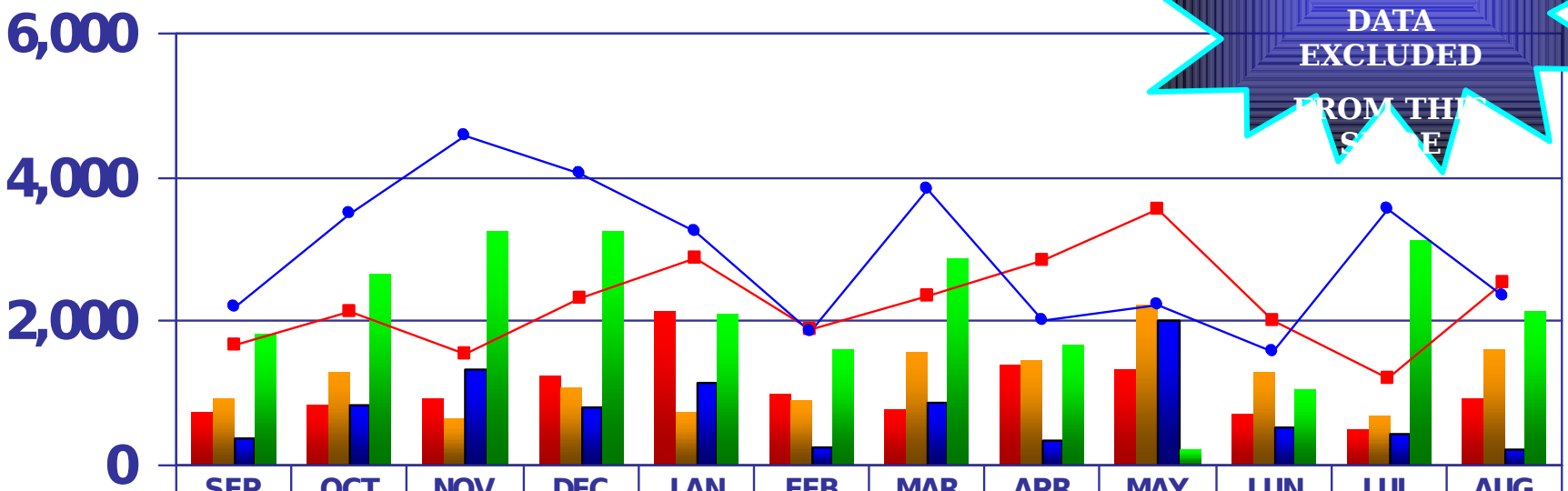
PDM MICAP DATA EXCLUDED FROM THIS SLIDE



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DLA NMCS	64	42	45	58	53	38	60	56	25	56	32	55
DLA PMCS	15	18	15	13	12	18	42	24	37	22	19	25
AF NMCS	55	17	59	57	75	59	174	150	6	142	167	174
AF PMCS	22	32	18	23	27	28	47	27	17	25	30	22
DLA TOTAL	79	60	60	71	65	56	102	56	62	78	51	80
AF TOTAL	77	49	77	80	102	87	221	177	23	167	197	196

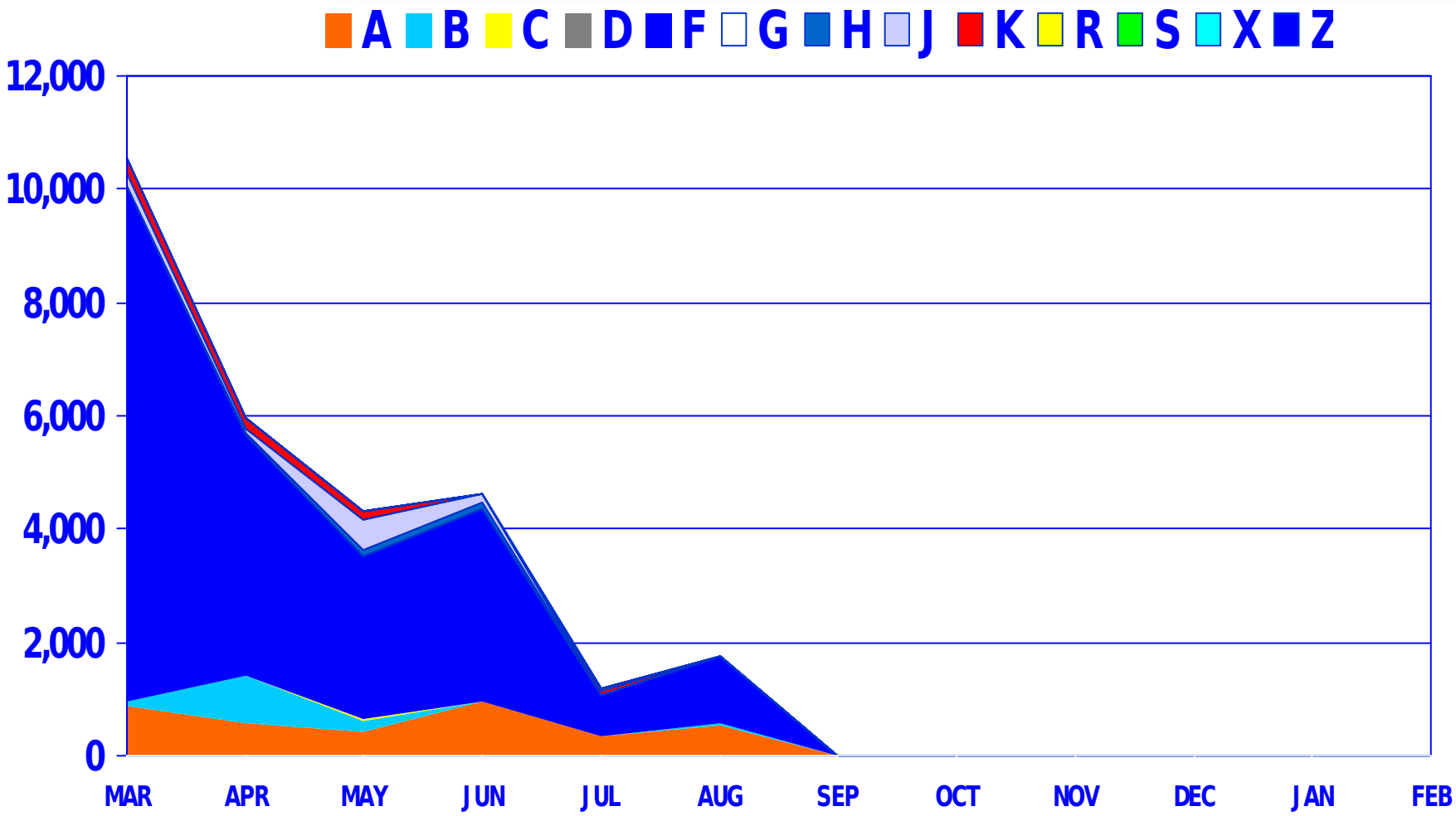
E-3 MICAP PERIOD HOURS

PDM MICAP DATA EXCLUDED FROM THIS CHART



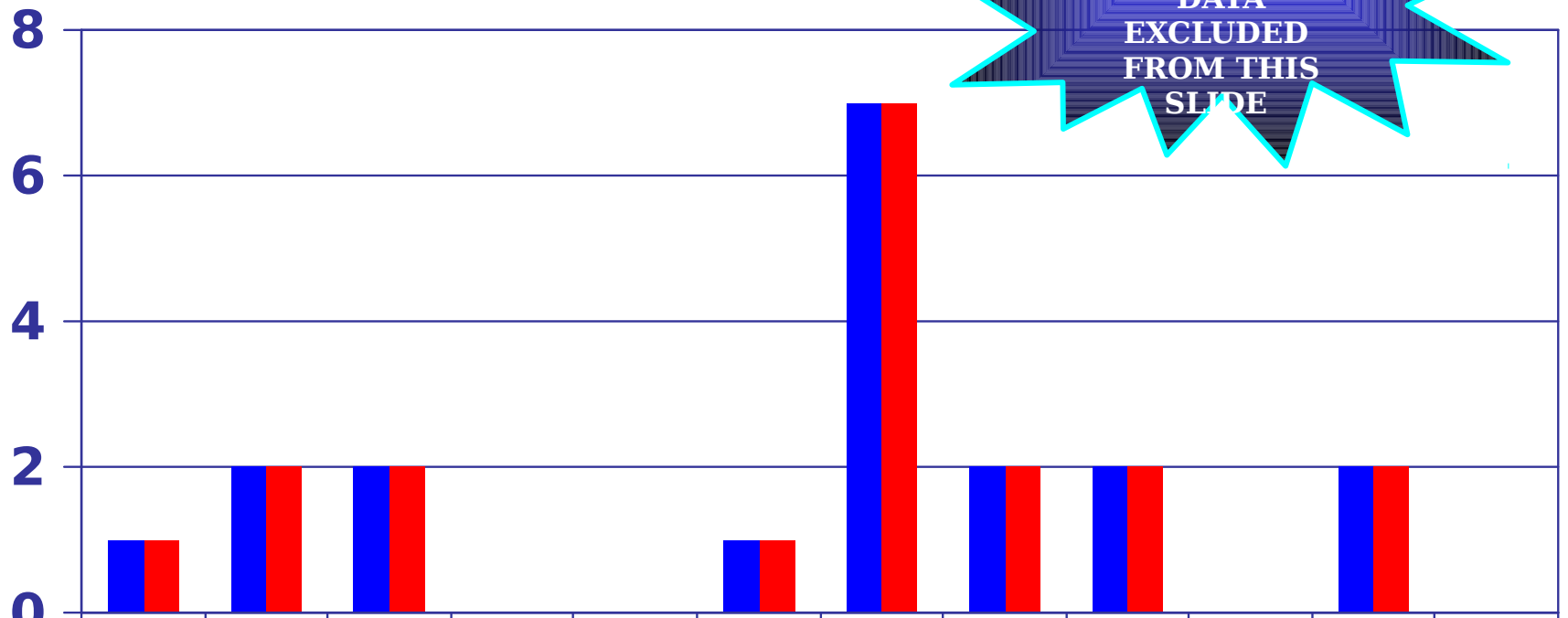
	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DLA NMCS	737	832	913	1,249	2,133	990	785	1,383	1,321	714	503	916
DLA PMCS	936	1,312	646	1,080	737	895	1,580	1,465	2,240	1,285	690	1,623
AF NMCS	379	847	1,336	803	1,159	256	864	345	2,007	511	440	218
AF PMCS	1,831	2,658	3,253	3,244	2,095	1,609	2,891	1,664	230	1,055	3,123	2,135
DLA TOTAL	1,673	2,144	1,559	2,329	2,870	1,885	2,365	2,848	3,561	1,999	1,193	2,539
AF TOTAL	2,210	3,505	4,589	4,047	3,254	1,865	3,845	2,009	2,237	1,566	3,563	2,353

E-3 MICAP HOURS
By Cause Codes



E-3 DLA OPEN MICAP NSNs & B/O LINES

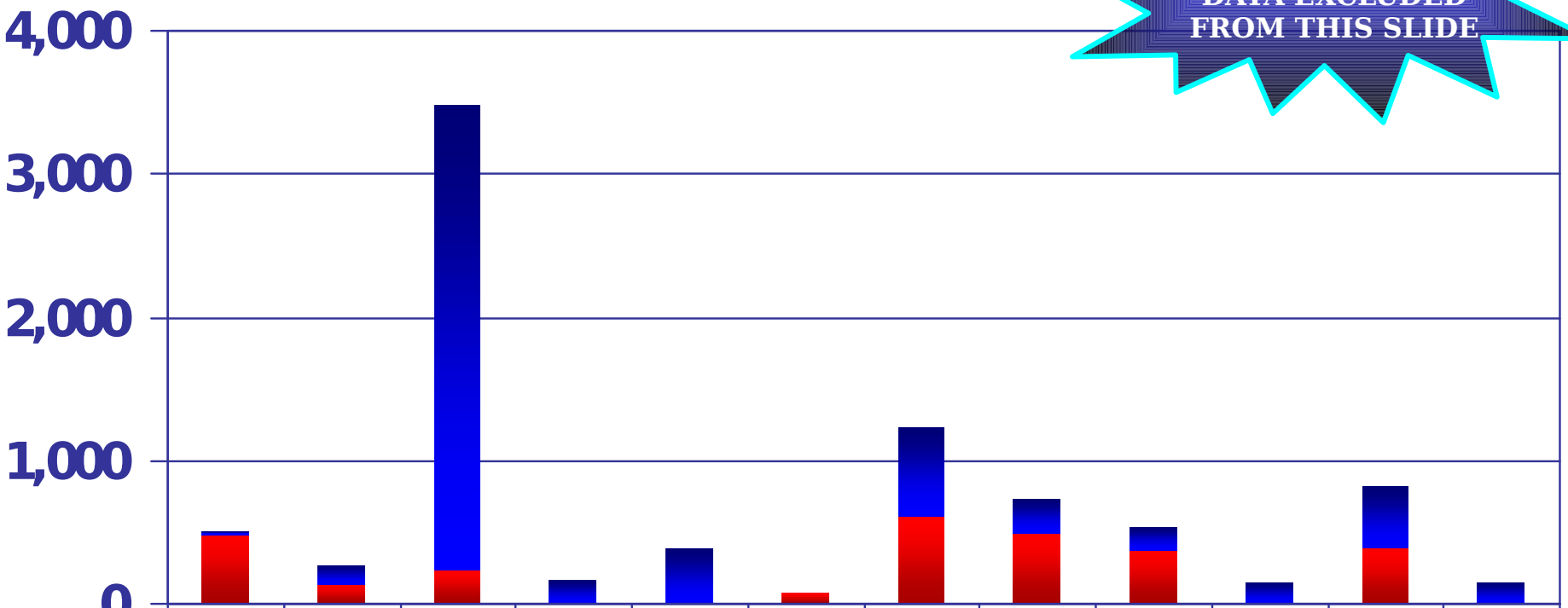
PDM MICAP DATA EXCLUDED FROM THIS SLIDE



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
LINES	1	2	2	0	0	1	7	2	2	0	2	0
NSNs	1	2	2	0	0	1	7	2	2	0	2	0

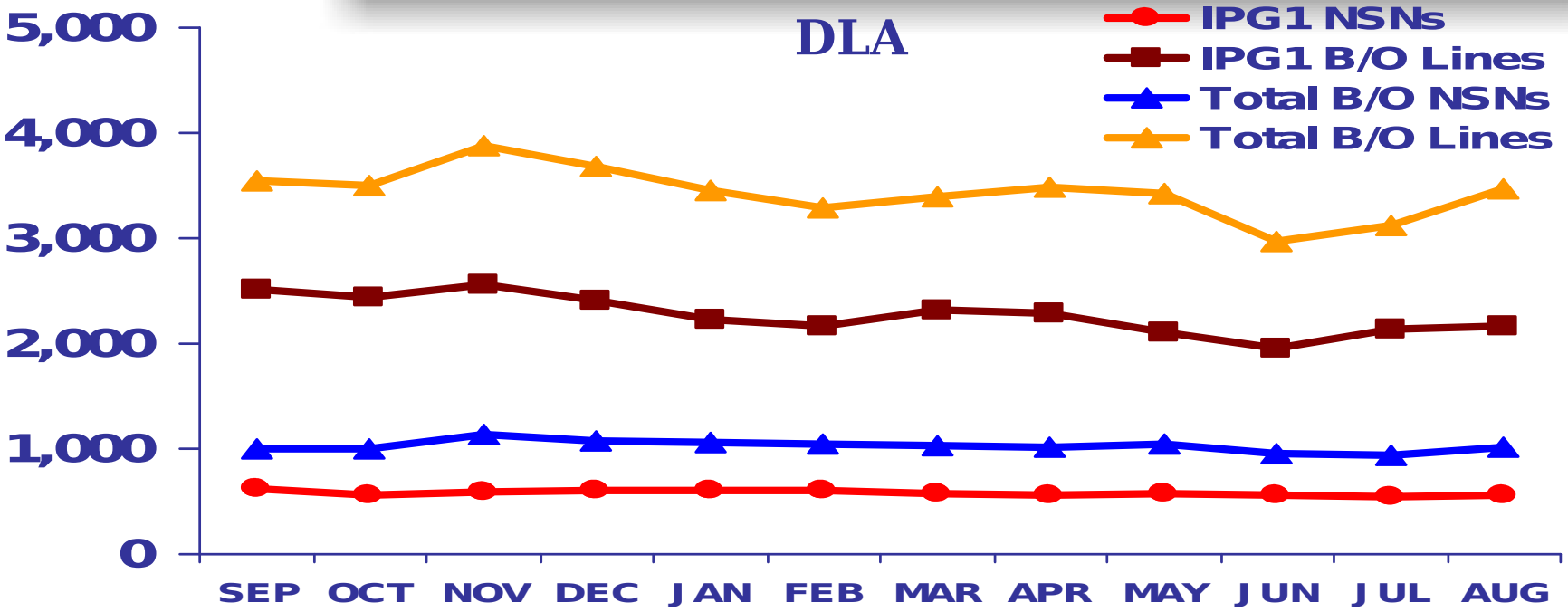
E-3 OPEN MICAP HOURS

PDM MICAP DATA EXCLUDED FROM THIS SLIDE



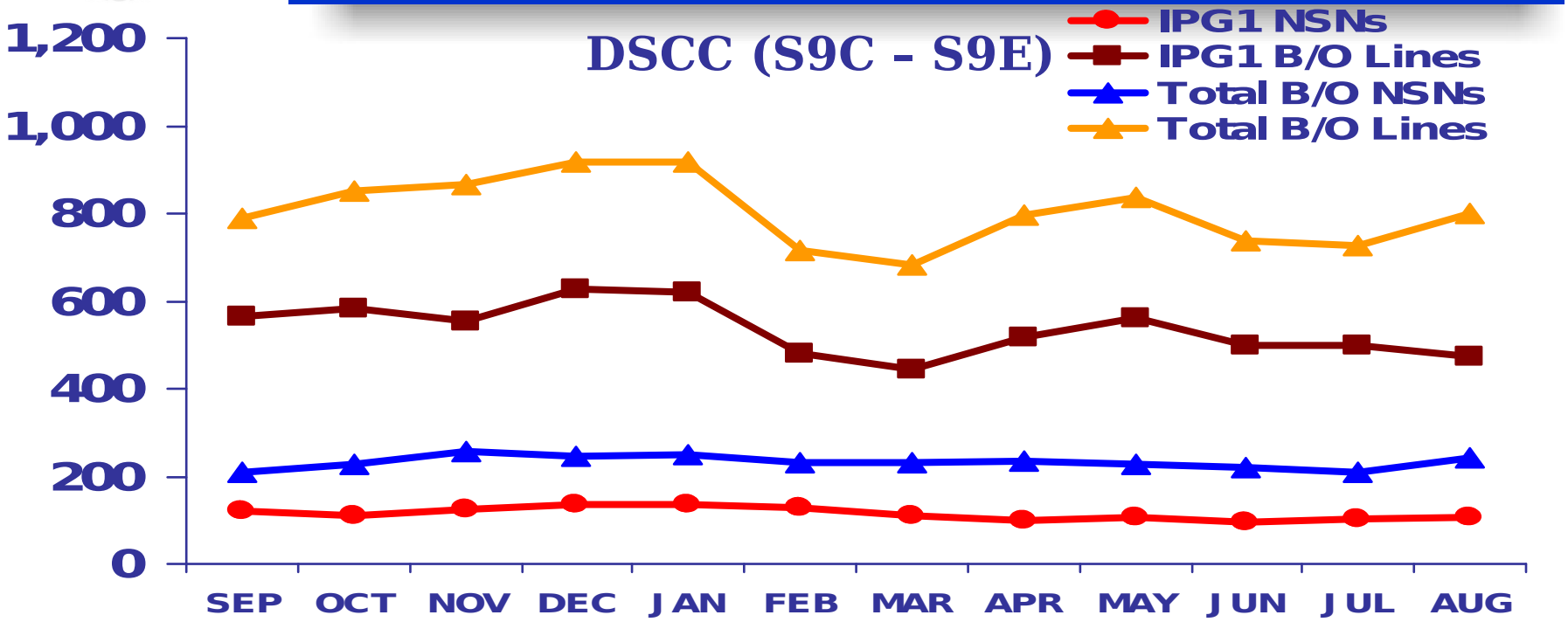
	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
AF	23	135	3,238	166	391	0	615	238	153	147	434	143
DLA	479	136	235	0	0	81	616	498	375	0	389	0

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS



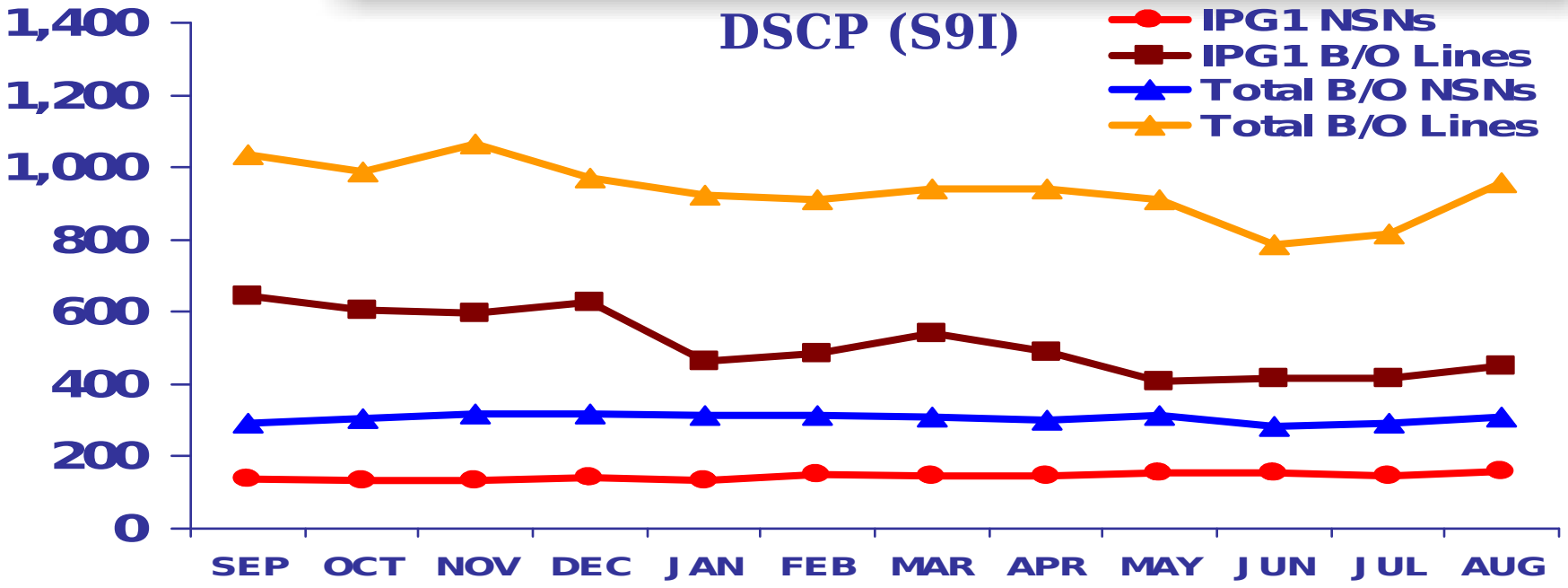
	NSNs	IPG 1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	580	2,320	655	484	254	488	439
Apr-04	556	2,283	603	467	357	461	395
May-04	572	2,110	587	375	342	384	422
Jun-04	556	1,962	470	401	284	506	301
Jul-04	546	2,142	545	386	316	571	324
Aug-04	566	2,162	575	402	289	519	377

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS



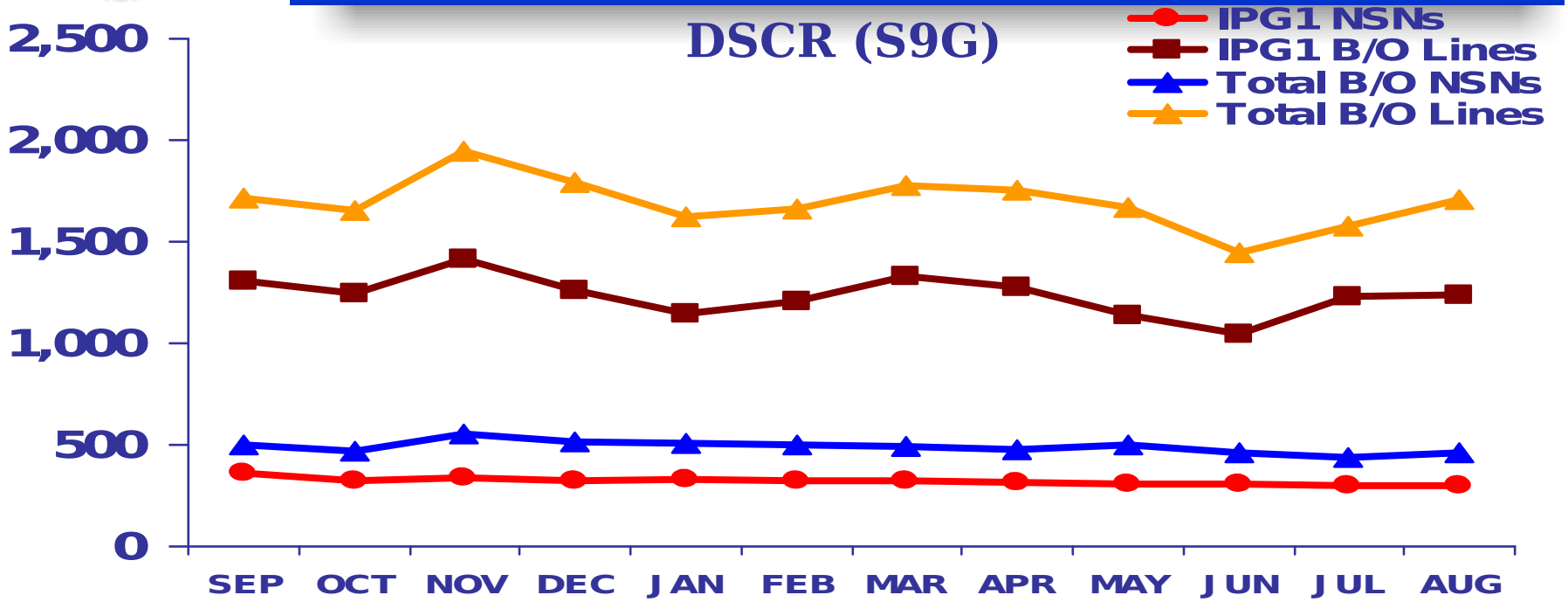
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	110	444	98	67	55	96	128
Apr-04	100	517	116	78	86	99	138
May-04	106	562	147	97	61	113	144
Jun-04	95	500	147	90	60	131	66
Jul-04	102	499	110	101	69	137	82
Aug-04	105	575	94	83	86	108	103

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS



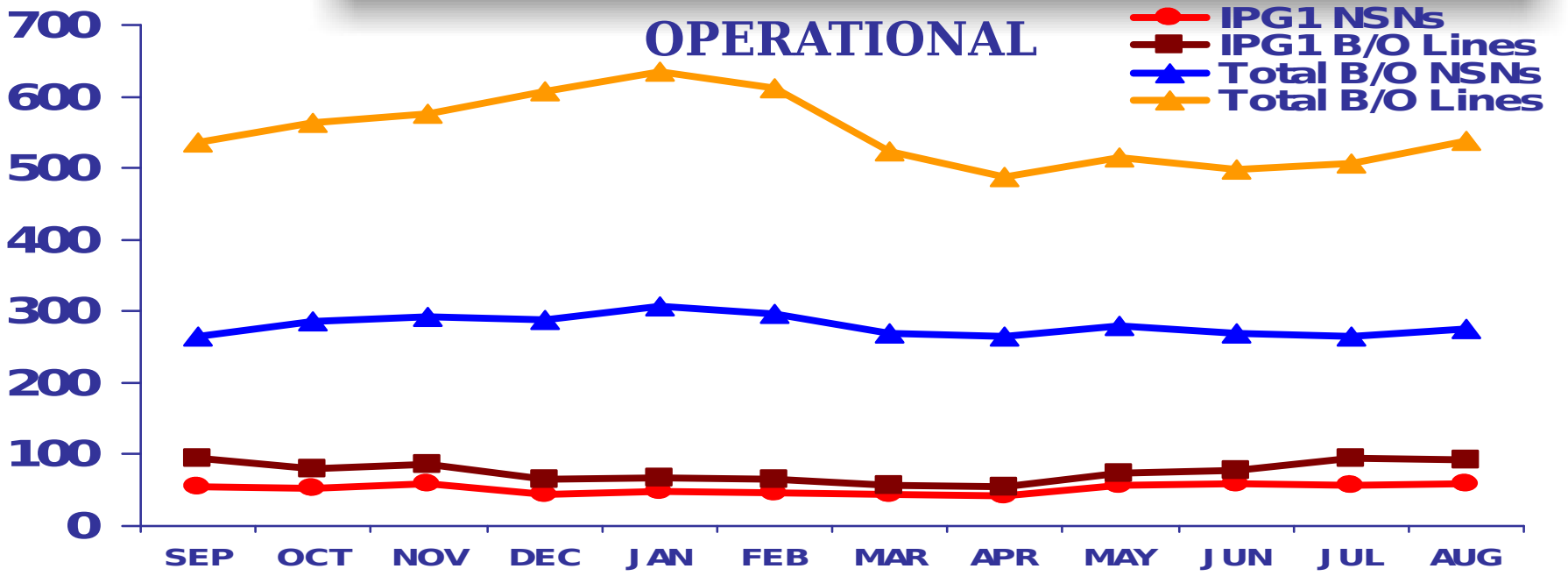
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	144	542	137	110	56	120	119
Apr-04	144	489	134	106	72	97	80
May-04	155	407	101	62	72	90	82
Jun-04	155	416	76	87	62	105	86
Jul-04	146	416	88	63	72	105	88
Aug-04	160	450	129	66	46	123	86

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS



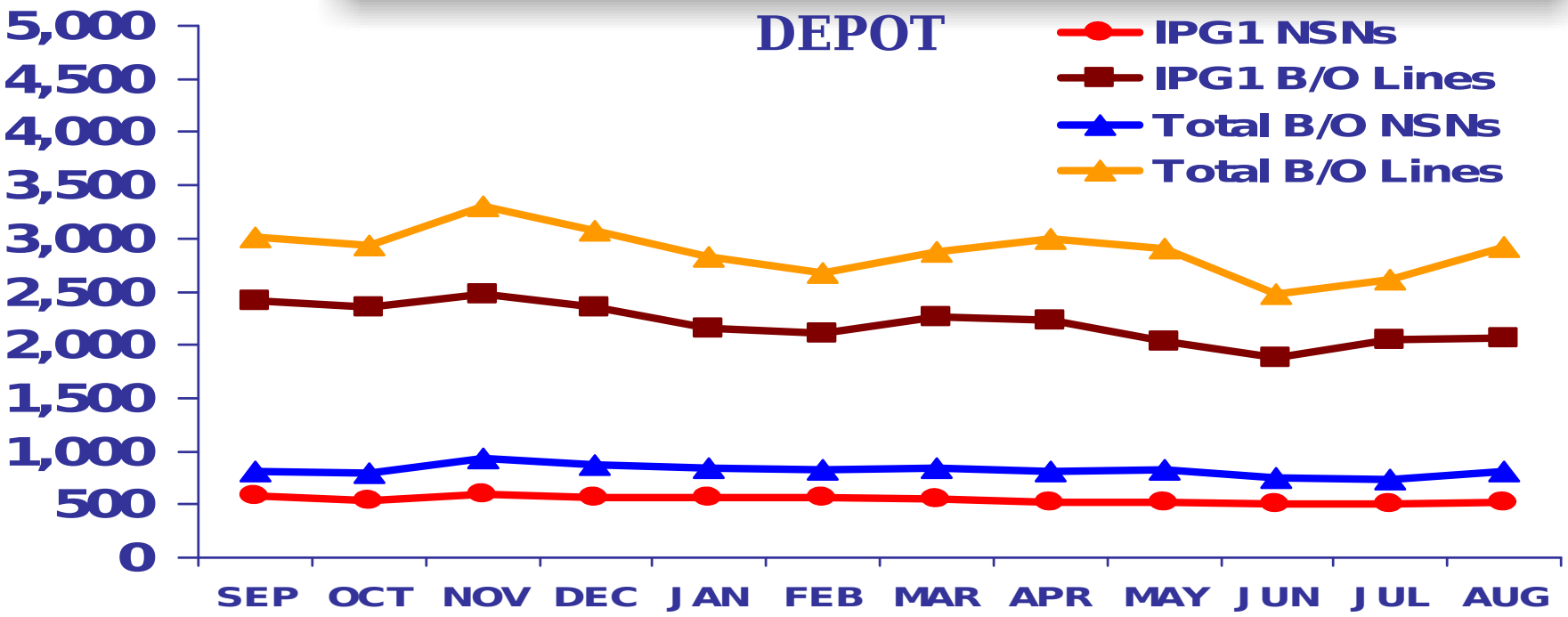
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	326	1,334	420	307	143	272	192
Apr-04	312	1,277	353	283	199	265	177
May-04	311	1,141	339	216	209	181	196
Jun-04	306	1,046	247	224	156	270	149
Jul-04	298	1,227	347	222	175	329	154
Aug-04	301	1,238	352	253	157	288	188

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS



	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	45	57	17	10	7	9	14
Apr-04	43	54	19	8	5	9	13
May-04	56	73	31	13	7	8	14
Jun-04	58	77	30	22	5	8	12
Jul-04	56	94	44	14	17	8	11
Aug-04	58	93	21	35	10	16	11

E-3 (WSDC – 25F)
IPG1 STOCKED BACKORDERS

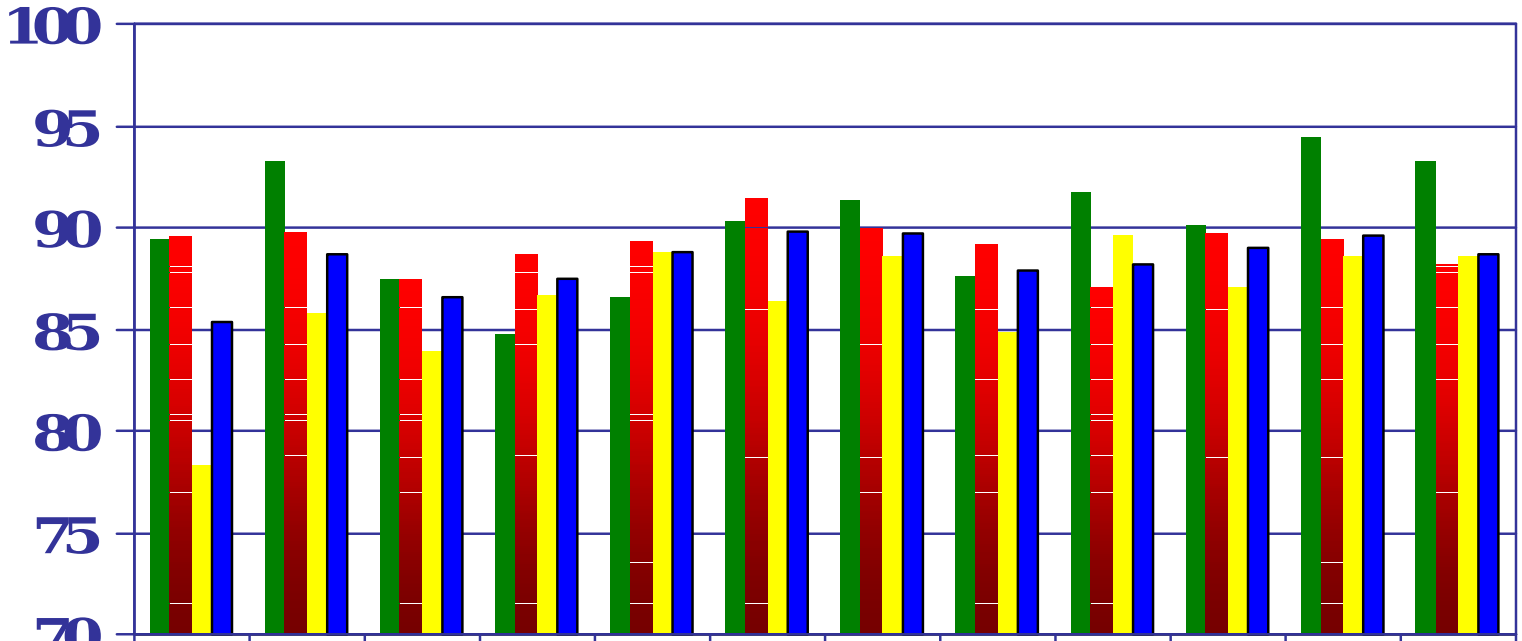


	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	544	2,263	638	474	247	479	425
Apr-04	521	2,229	584	459	352	452	382
May-04	526	2,037	556	362	335	376	408
Jun-04	510	1,885	440	379	279	498	289
Jul-04	499	2,048	501	372	299	563	313
Aug-04	515	2,069	554	367	279	503	366

E-3 BACKUP SLIDES

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

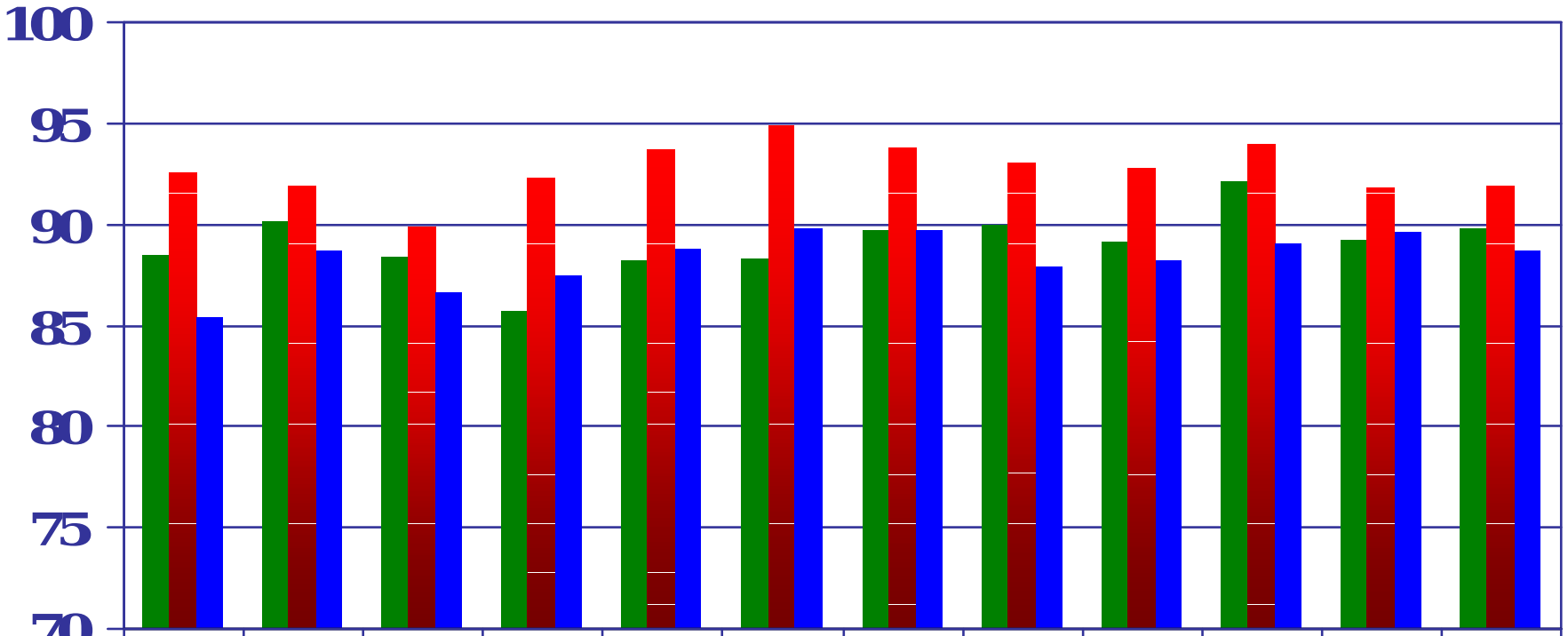
E-3 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
WARNER ROBINS	89.4	93.2	87.5	84.7	86.6	90.4	91.3	87.6	91.7	90.1	94.4	93.2
TINKER	89.6	89.8	87.4	88.7	89.3	91.4	90.0	89.2	87.1	89.7	89.4	88.2
ODGEN	78.3	85.8	84.0	86.7	88.8	86.4	88.6	84.8	89.6	87.1	88.6	88.6
AFMC	85.4	88.7	86.6	87.5	88.8	89.8	89.7	87.9	88.2	89.0	89.6	88.7

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

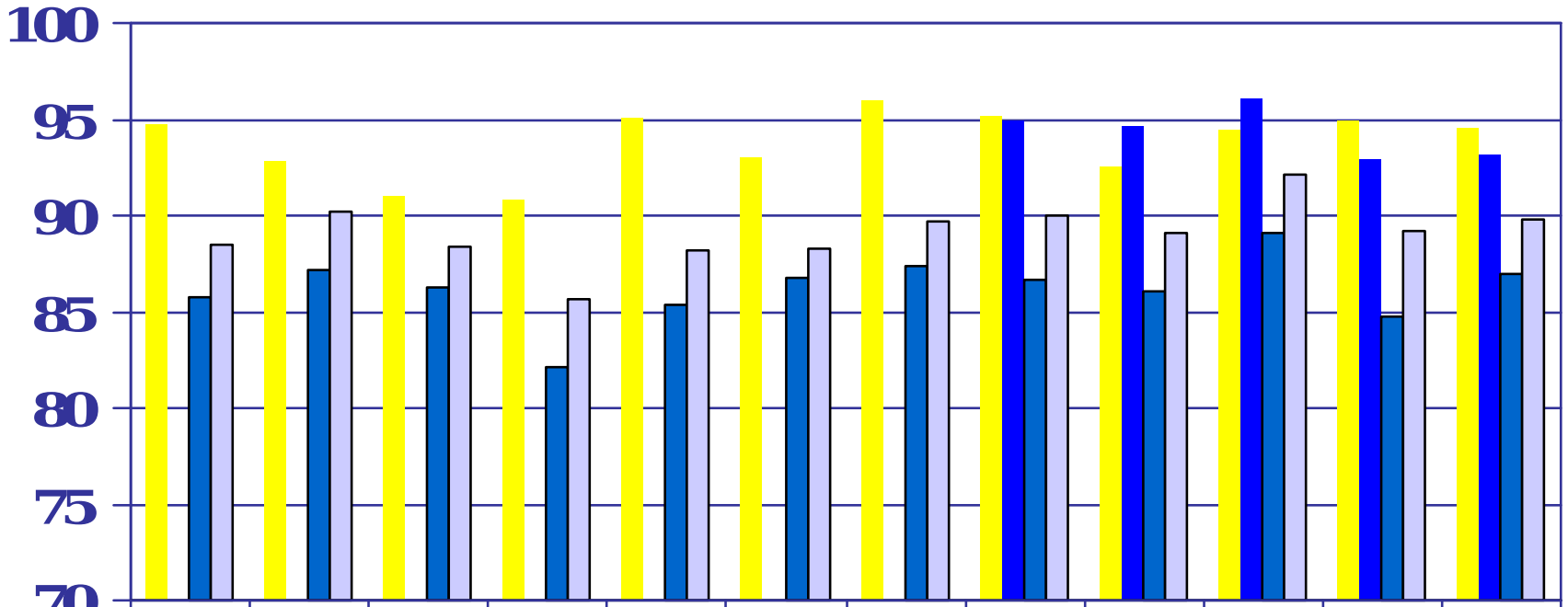
E-3 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ACC	88.5	90.2	88.4	85.7	88.2	88.3	89.7	90.0	89.1	92.1	89.2	89.8
PACAF	92.6	91.9	89.9	92.3	93.7	94.9	93.8	93.0	92.8	94.0	91.8	91.9
AFMC	85.4	88.7	86.6	87.5	88.8	89.8	89.7	87.9	88.2	89.0	89.6	88.7

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

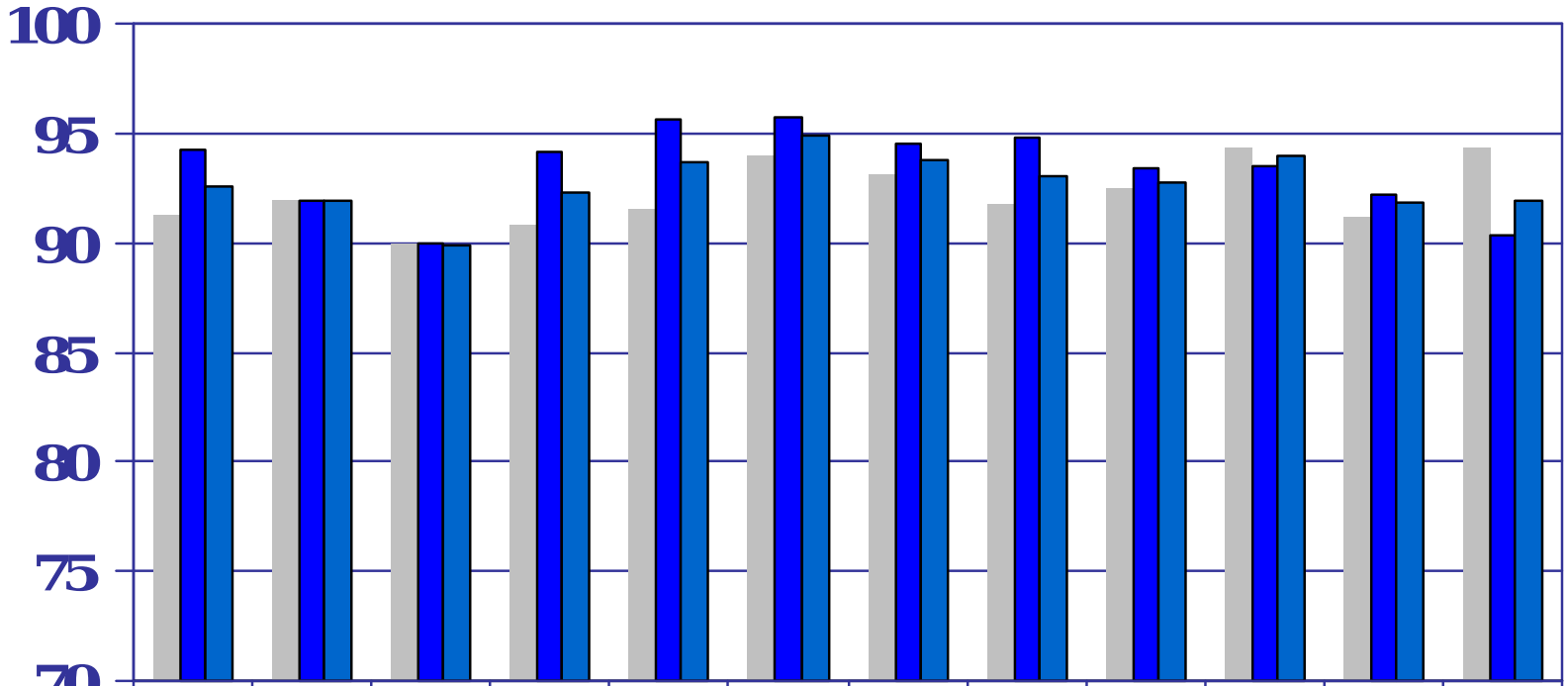
E-3 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
NELLIS	94.8	92.9	91.0	90.8	95.0	93.0	96.0	95.2	92.5	94.4	95.0	94.5
LANGLEY	N/A	N/A	N/A	N/A	N/A	N/A	N/A	94.9	94.6	96.1	92.9	93.1
TINKER	85.7	87.2	86.3	82.2	85.3	86.8	87.3	86.7	86.1	89.1	84.7	87.0
ACC	88.5	90.2	88.4	85.7	88.2	88.3	89.7	90.0	89.1	92.1	89.2	89.8

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

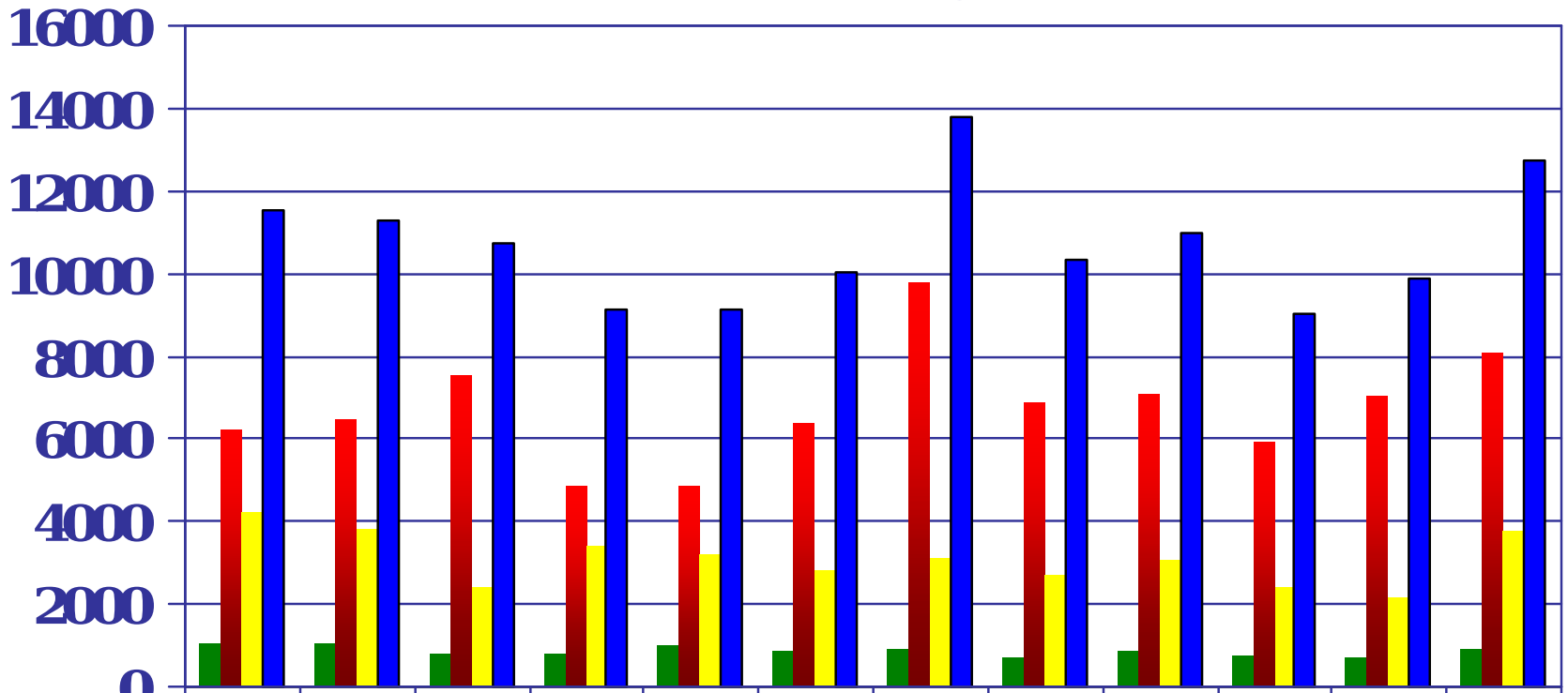
E-3 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
KADENA	91.3	91.9	90.0	90.8	91.6	93.9	93.2	91.7	92.5	94.3	91.2	94.3
ELEMENDORF	94.2	92.0	90.0	94.1	95.6	95.8	94.6	94.8	93.4	93.5	92.2	90.3
PACAF	92.6	91.9	89.9	92.3	93.7	94.9	93.8	93.0	92.8	94.0	91.8	91.9

CUSTOMER FOCUSED METRICS DEMAND PATTERN

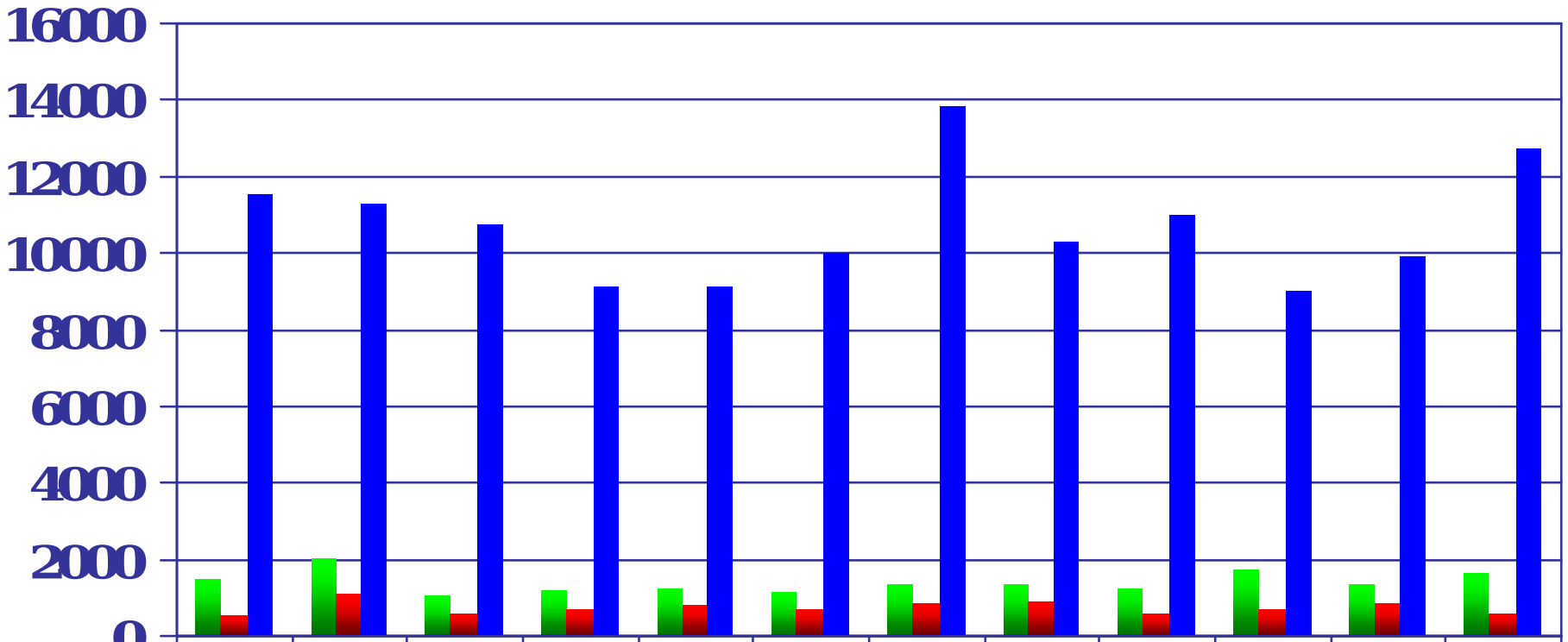
E-3 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
WARNER ROBINS	1,061	1,057	792	812	1,000	839	908	707	851	738	718	896
TINKER	6,242	6,458	7,519	4,888	4,882	6,367	9,797	6,894	7,084	5,911	7,014	8,062
ODGEN	4,231	3,791	2,431	3,428	3,230	2,801	3,106	2,722	3,062	2,386	2,173	3,768
AFMC	11,534	11,306	10,742	9,128	9,112	10,007	13,811	10,323	10,997	9,035	9,905	12,726

CUSTOMER FOCUSED METRICS DEMAND PATTERN

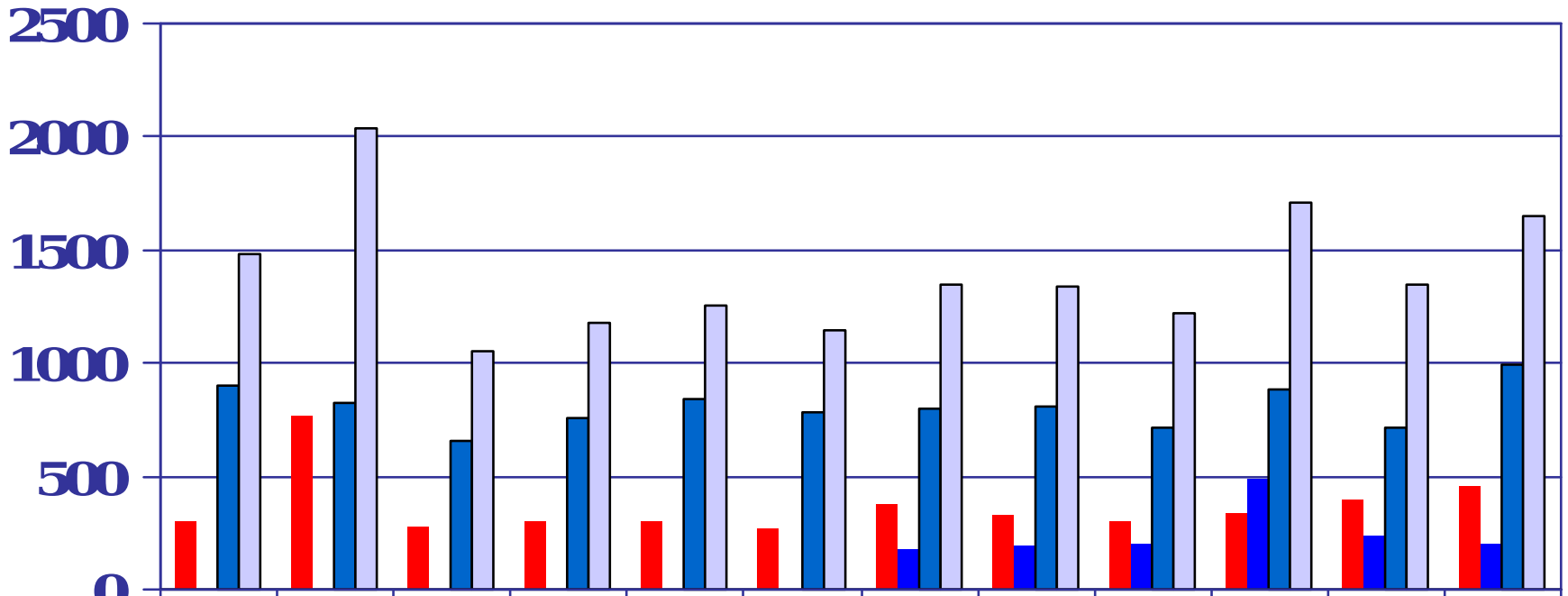
E-3 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ACC	1,479	2,039	1,051	1,175	1,255	1,145	1,346	1,337	1,224	1,712	1,349	1,651
PACAF	542	1,093	619	693	801	698	851	905	613	699	839	577
AFMC	11,534	11,306	10,742	9,128	9,112	10,007	13,811	10,323	10,997	9,035	9,905	12,726

CUSTOMER FOCUSED METRICS DEMAND PATTERN

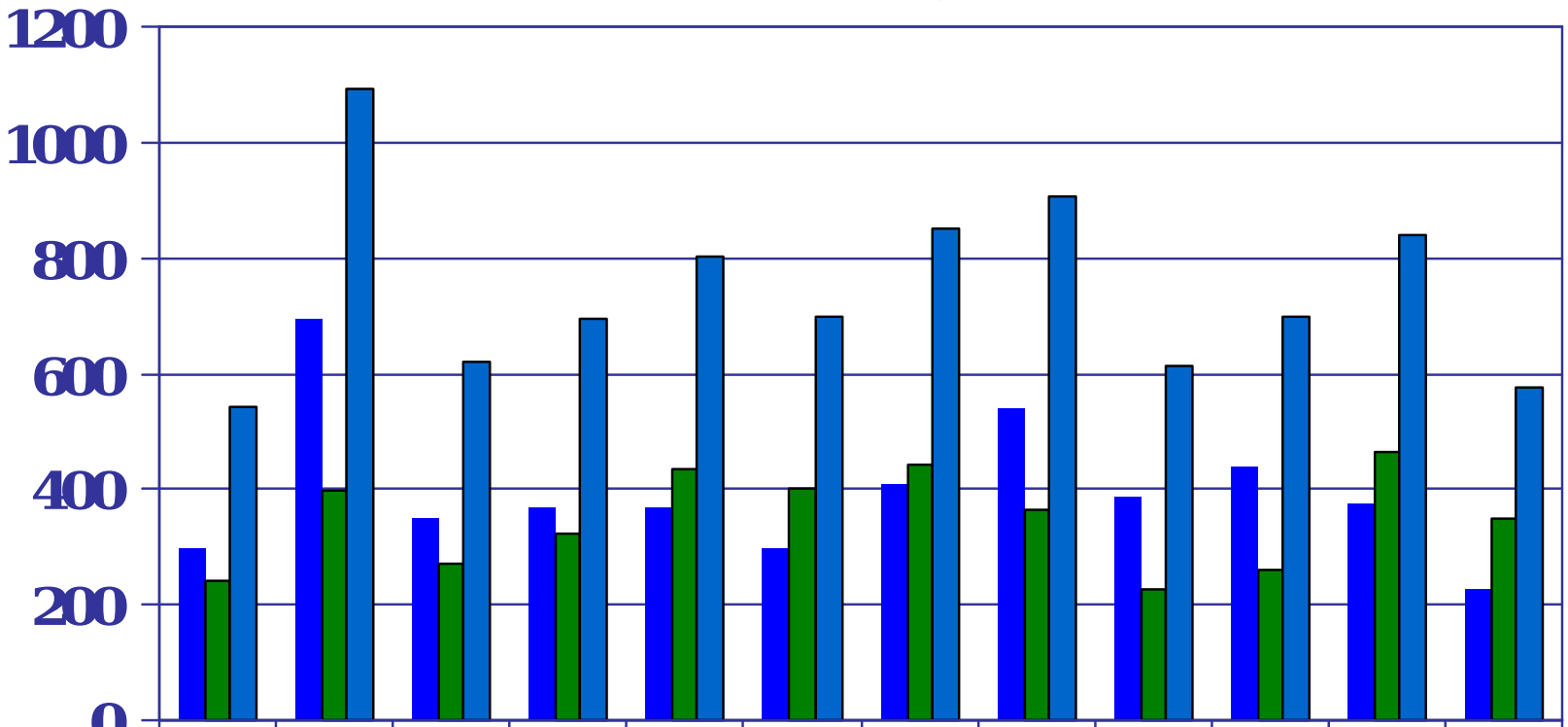
E-3 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
NELLIS	305	769	277	305	301	272	375	330	305	339	399	454
LANGLEY	N/A	N/A	N/A	N/A	N/A	N/A	173	197	205	485	238	204
TINKER	904	829	656	757	839	779	798	810	714	888	712	993
ACC	1,479	2,039	1,051	1,175	1,255	1,145	1,346	1,337	1,224	1,712	1,349	1,651

CUSTOMER FOCUSED METRICS DEMAND PATTERN

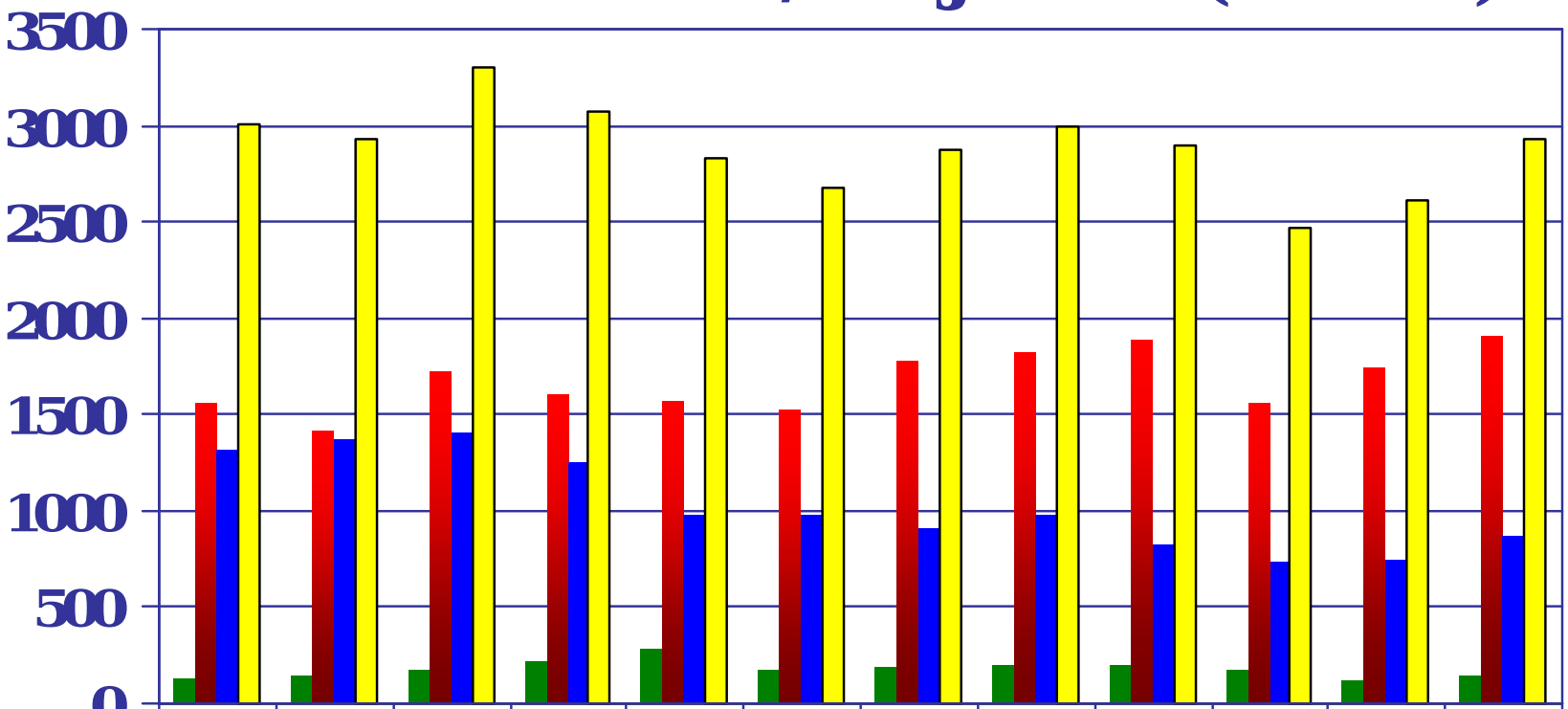
E-3 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
KADENA	299	695	349	369	367	296	410	540	387	439	376	227
ELEMENDORF	243	398	270	324	434	402	441	365	226	260	463	350
PACAF	542	1,093	619	693	801	698	851	905	613	699	839	577

CUSTOMER FOCUSED METRICS BACKORDERS

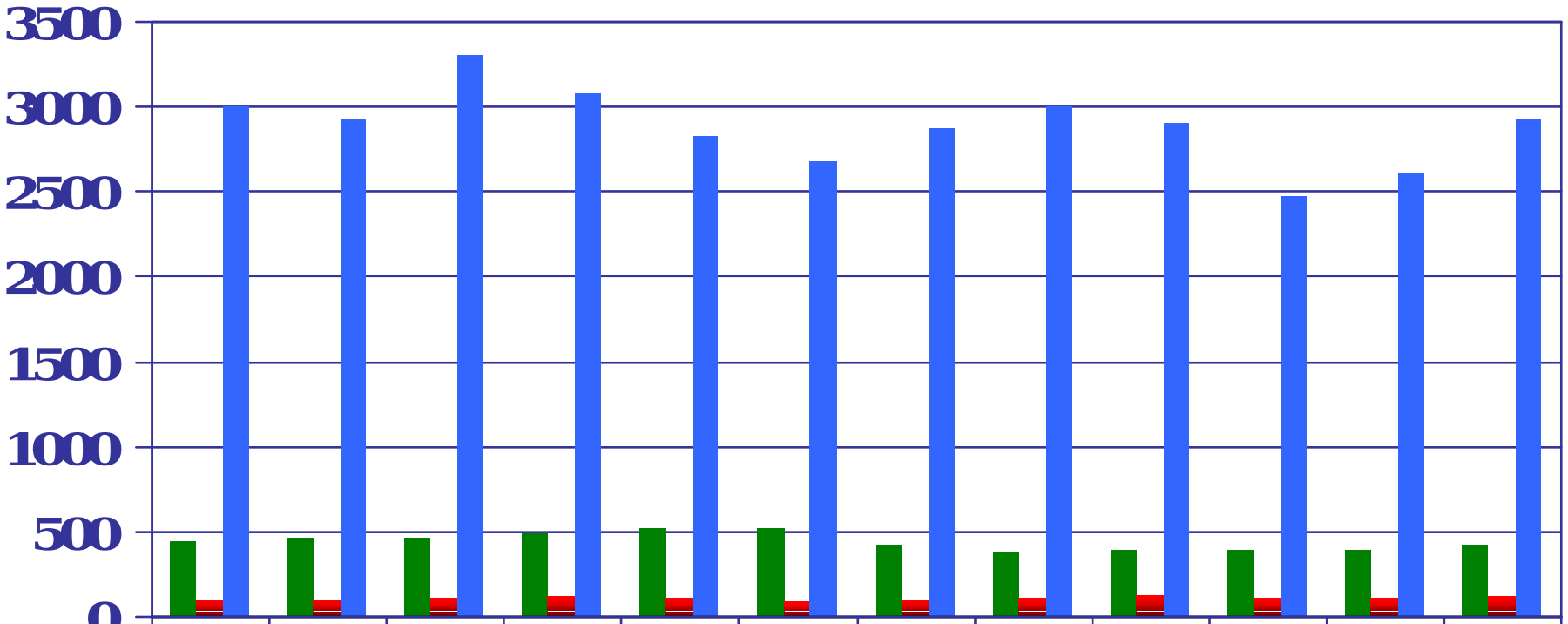
E-3 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
WARNER ROBINS	134	142	175	224	287	178	185	199	195	174	123	138
TINKER	1553	1413	1722	1601	1569	1521	1,780	1,821	1,882	1,561	1,740	1,914
ODGEN	1318	1376	1405	1249	972	976	910	979	824	738	751	872
AFMC	3,005	2,931	3,302	3,074	2,828	2,675	2,875	2,999	2,901	2,473	2,614	2,924

CUSTOMER FOCUSED METRICS BACKORDERS

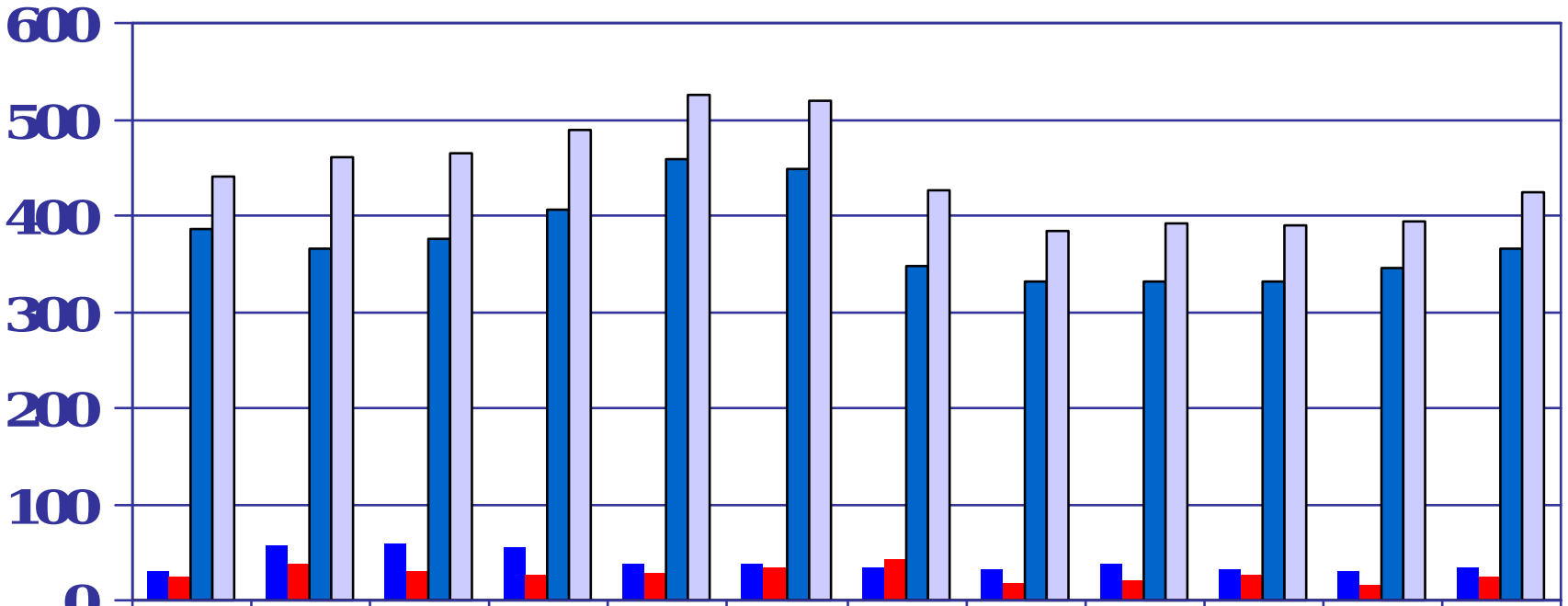
E-3 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ACC	440	461	465	488	525	520	426	383	391	390	394	425
PACAF	96	102	111	119	109	91	97	104	125	109	112	114
AFMC	3,005	2,931	3,302	3,074	2,828	2,675	2,875	2,999	2,901	2,473	2,614	2,924

CUSTOMER FOCUSED METRICS BACKORDERS

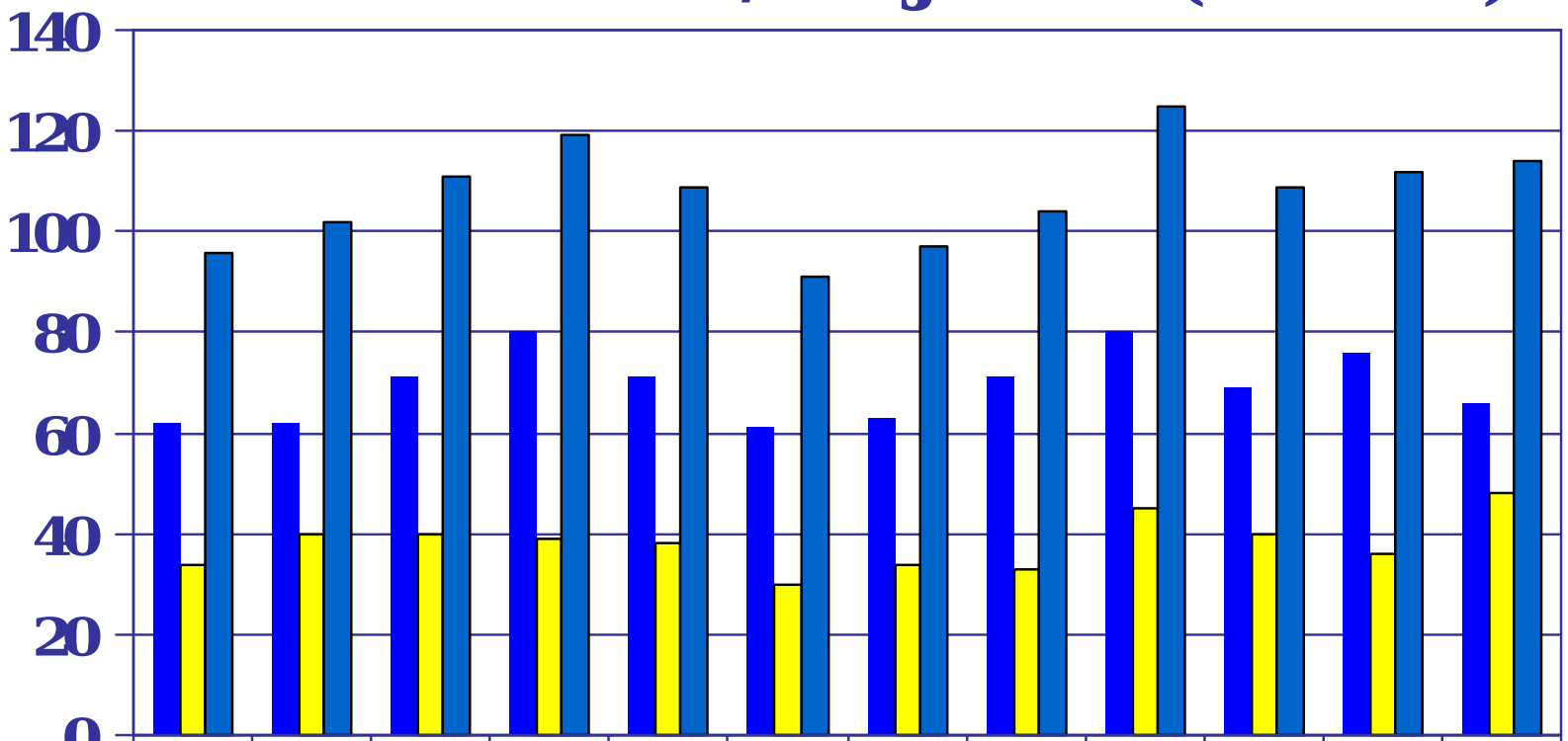
E-3 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
NELLIS	30	57	58	55	39	38	35	33	39	32	31	35
LANGLEY	25	38	31	26	28	34	43	19	21	27	17	24
TINKER	385	366	376	407	458	448	348	331	331	331	346	366
ACC	440	461	465	488	525	520	426	383	391	390	394	425

CUSTOMER FOCUSED METRICS BACKORDERS

E-3 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
KADENA	62	62	71	80	71	61	63	71	80	69	76	66
ELEMENDORF	34	40	40	39	38	30	34	33	45	40	36	48
PACAF	96	102	111	119	109	91	97	104	125	109	112	114